

Testimony to the Utah State Legislature Education Committee

August 21, 2008

Please contact:

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Education Direction: Fast Facts

- Premier Education Research Firm Since 2003
- Wholly-Owned Subsidiary of the Cicero Group
- Based in Salt Lake City, Utah
- Staff with Decades of Senior-Level Education and Private Sector Professional Experience
- 25 Methodologists, Statisticians, Moderators, and Analysts
- 60 Research Associates (in house call center)
- Large Panels of Politicians, Education Administrators, Teachers, Constituents, Etc...
- Our Education and Corporate Clients Include:



































































Management Team (Today's Presenters Highlighted

Randy Shumway: Board President and CEO

President; The Cicero Group

Managing Director; Answerthink

Sr. Strategist; Bain and Company

President; Dublin Unified School District School Board School

Harvard Business School, MBA, Highest Honors

Trent Kaufman: President

Principal; Wells Middle School and Livermore Elementary School

Vice-Principal and Dean; Dublin High School

Economics Teacher; Dublin High School

Harvard, Ed.D. Candidate, Ed Leadership & Policy; UC Berkeley, M.S.

Ryan Davies: V.P. of Business Development Senior Vice President; WorldDoc and O2 Blue V.P. Business Development; FOUND, Inc. Brigham Young University, B.S

Kelly Sullivan: V.P. of Research Operations
Director of Market Research; Nu Skin
VP & Director of Customer Info.; First Security
Utah State University, MBA

Dr. Richard Shumway: Chief Statistician
Chair of Agricultural & Resource Economics Dept., WSU
Economics Professor, WSU and Texas A&M
President of Faculty Senate, Texas A&M
UC Davis; PhD, Agricultural & Resource Economics

Victoria Ryder, Esq.: Education Research Lead Research Analyst; SJ Quinney Law School Research Analyst; Yale University Research Director; Brigham Young University University of Utah, J.D; M.S., Research Science

Dr. Daniel Coffeen: Research Design Lead Professor; University of California, Berkeley Founder and President; Joyful Complexity Founder and President; Art and Culture UC Berkeley, PhD, Rhetoric

Maureen (Mo) Craig: Account Planning Lead Senior Vice-President; Collaborate V.P. of Account Planning; D'arcy, Masius Director of Account Planning; Campbell-Ewald Wesleyan University, B.A. Phi Beta Kappa Results From Parent and Student Surveys:

Used in Conjunction with other Teacher Quality Indicators Used to
Understand
Correlations
Between Teacher
Practice and
Student Outcomes

Utilized as a
"Feedback Loop"
for Administrators
and Teachers to
Improve their
Practice

POWERFUL
Tool to
Improve
Teaching and
Learning in
Utah

Published at the School, District, and State Levels



Measuring and Assessing Teacher Quality

Reasons to measure / assess teacher quality:

- Why measure and assess teacher quality?
 - Education researchers agree: teacher "effects" are significant
 - Measurement and documentation may be sufficient incentive
 - Measurement leads to more effective management
 - Growing consensus in defining high quality teaching
 - Defining elements of teacher quality is often a meaningful step for schools/districts/states
- Why not measure and assess teacher quality?
 - Less agreement in reliable ways of assessing high quality teaching
 - Random "noise" in the data is troubling





"Satisfaction" surveys as a way to measure and assess teacher quality:

Student Outcomes

Pros:

- Experience
- Relatively objective
- Can measure growth

Cons:

- Selection bias
- The outcomes we measure are never exhaustive

Administrator Evaluations

Pros:

- Able to measure inputs along with outcomes
- Significant flexibility

Cons:

- Personal issues problematic
- Subjective and non-scientific

Teacher Portfolios

Pros:

- Experience (National Board Certification)
- Flexibility and local focus

Cons:

- Subjective and non-scientific
- Laborious, nonautomated review

Parent / Student Evaluations

Pros:

- Capture variety of domains
- Engaged parents
- Potentially automated

Cons:

- Reliability / Validity Concerns
- Feasibility issues



Measuring and Assessing Teacher Quality

Concerns with assessing teacher quality through parent / student surveys (for compensation)

Reliability

- Response rates can have large impact on results
- Sample Sizes are quite small per teacher (yet a potential census)
- Child age appropriateness

Validity

- Construct validity: Do survey questions accurately represent the constructs to which they serve as a proxy?
- Face validity: Does the survey in totality accurately measure teacher quality?

Cultural hesitancy

Lack of precedent and reliability/validity issues illicit normal hesitancy



Measuring and Assessing Teacher Quality

Ways to consider overcoming these potential barriers:

- Utilize survey results alongside other teacher quality indicators
 - Consider compensatory, not conjunctive index
- Utilize surveys as a feedback mechanism to equip teachers and administrators with valuable insights to accomplish their goals - improving student learning and classroom environment
- Utilize data in regression analysis to uncover correlations between teacher practices (as discovered through parent/student surveys) and student outcomes in order to improve teacher initial and continual education
- Publish amalgamated results on a school- and district-wide basis; create a "Balanced Scorecard" dashboard in order to inform education policymaking at the local and state level
- Foster school- and teacher-level survey flexibility
 - Allowing principals and teachers the flexibility of adding their own custom questions to the survey will increase relevancy and therefore improve data usage
 - Various administration options can improve response rates



Testimony to the Education Interim Committee, Utah State Legislature

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